ProVoice
Call Recording

ProVoice DX4

The ProVoice DX4 Digital Voice Recorder makes all the benefits of professional, centralised call recording available and affordable to ALL organisations.

With the ProVoice DX4 Call Recording has never been simpler. Can you really afford not to?

Now you too can enhance your business in any or ALL of the following ways

- ☐ Resolution of disputes
- ☐ Train & coach your staff
- ☐ Monitoring customer service
- ☐ Enforce telephone standards
- ☐ Compliance with Regulatory Bodies
- ☐ Verification of verbal orders/instructions
- ☐ Clarification of quantities/specifications
- ☐ Reduction in non-work related phone activity

The Provoice DX4 allows you to:

- ☐ Refer back to telephone conversations as quickly as you already do with emails
- ☐ Present a professional telephone image as you do with marketing literature
- ☐ Email important conference call to all parties rather than take and distribute minutes
- ☐ Send exact recordings to colleagues when working on the same case/project to avoid confusion

Product Features

- ☐ The ProVoice DX4 connects to up to 4 of your telephone system's lines or extensions and streams all the conversations to the nominated recording server via proven USB technology. Contact Oak for a full compatability list
- ☐ Searchable fields to find the exact call you need to locate from the database using simple CallPlayer Windows retrieval tool
- ☐ Can also search for recordings automatically backed up to CD or DVD – DLA burning s/w required
- ☐ Forward conversation to a third party by clicking to email to any chosen destination
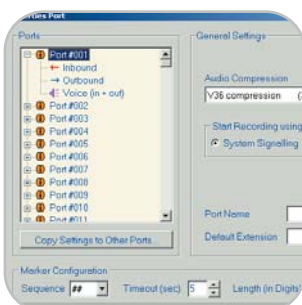
Search for calls by

- [ ] Date
- [ ] Time
- [ ] Duration
- [ ] Call Direction
- [ ] *Line Number
- [ ] *Extension
- [ ] *CLI
- [ ] *Dialled Number
  (*Subject to configuration)

These searchable fields can be used to find the exact call(s) you need to locate from the database using the simple Call Player Windows based retrieval tool. This tool can also be used to search for recordings automatically backed up to CD or DVD. Should you wish to forward the conversation to a third party simply click to email to anywhere you choose.

Technical Features

- [ ] USB Connectivity
- [ ] Windows NT, 2000, XP
- [ ] Dimensions – 31 x 222 x 182mm
- [ ] Direct Digital Extension Decoding
- [ ] BRI (ISDN2) Interface
- [ ] Analogue (Line/Extension) Interface
- [ ] Audio Bandwidth 300-3400Hz
- [ ] Coding 64, 36 Kbits/sec
- [ ] Archive to any physical drive

Key Features

- [ ] Digital handset compatible
- [ ] BRI Lines
- [ ] Analogue Lines
- [ ] Simple USB connectivity
- [ ] Neat and compact
- [ ] Encrypted/tamperproof recordings
- [ ] 4 Ports
- [ ] Export to WAY
- [ ] Centralised storage
- [ ] Unlimited storage
- [ ] Fully automatic backup

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For a detailed technical specification, please visit our web site at **www.oak.co.uk/provoiceDX4**

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